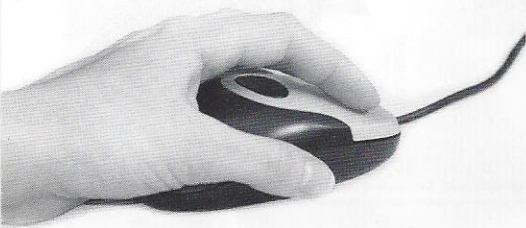


Patty and her daughter, Dayton



ESAssist: A Complete One-Stop Shop for All of Your Online Enrollment Needs!

Written by Elizabeth McCabe



Does your business need assistance with their online enrollment for benefits or annual open enrollment? If so, look no further than ESAssist. This company is exactly what you need for services provided by the Human Resources Department. Some of their services include dependent eligibility verification, electronic platform for benefits administration, benefit feeds to benefit carriers and the payroll systems, invoice reconciliation and verification, a 1-800 Enrollment Services Hotline, and more! They can also take employee calls and handle billing issues with insurance carriers.

Patty Alteslane, President and CEO of ESAssist, has just opened the doors of her company in July of this year and business is booming! Many companies are downsizing their Human Resources Departments and they are in need of help with benefits. This is where ESAssist comes into the picture.

With her daughter Dayton and their team, ESAssist would love to help make benefits easier for your company. Plus, you will be happy to know that they are experienced professionals. Before launching her own business, Patty gained extensive experience with McGohan-Brabender from 2006 until July of 2012. She managed their Enrollment Services Team. She also gained invaluable experience from managing the Northwest Region of the Military Retirees ID Section in Washington for several years when she served the US Army as a Drill Sergeant and a Personnel Sergeant. In addition, she was a director of Human Resources in California for five years.

Patty is a natural at Human Resources. She has “always been a people person,” and has a lot of compassion for people, especially those who are going through tough times in their life. She shares that she has a lot of tact to deal with the delicate situations that people can encounter. Whether this is processing a death or divorce claim, Patty can handle these situations with the compassion that people deserve in their time of need. She finds her work very fulfilling and rewarding. She comments, “I like working with people and helping them out.”

Consider what Becky Guttstein, Director of Compensation and Benefits of WorkflowOne, says about ESAssist. “WorkflowOne transitioned our benefits enrollment and call center to ESAssist seamlessly. The ESAssist team serves as an extension of our benefits department, consistently providing a high level of service to our employees.”

Best of all, Patty is one of your neighbors—a resident of Yankee Trace! So by supporting her, you will be keeping your local businesses strong. She has lived in Yankee Trace for four years with her husband, Al, who is a realtor. Patty absolutely loves her neighborhood. Seeing people running on the sidewalk or walking their dogs outside gives her great joy. She is also impressed with the residents of Yankee Trace. She finds them kind, considerate, and relaxed. Of course, she does get the occasional stray golf ball but jokingly says that this “goes with the territory” since she lives right next to the fifth fairway, and does not mind at all. In her free time, she likes to reach out to other women and get to know them better. In fact, Patty is a senior May Kay consultant.

So if your Human Resources department could use some assistance, look no further than ESAssist. Patty and her team can be reached by email (enrollmentservices@esassist.net) or by phone (937-395-4515 or 1-800-816-6671). A website is currently under development. ESAssist would love to help make life easier for your company and help it run more efficiently.